

Notice of References Cited		Application/Control No. 09/776,610	Applicant(s)/Patent Under Reexamination HERBERT ET AL.	
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*	W	Business Wire, June 22, 1998, "New Expectations Software Wins Best of CTI Expo Designation"
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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